

## Privacy Policy

### 1.0 Introduction

RAFATRAD Ltd ("RAFATRAD") is the trading branch and wholly owned subsidiary of the Royal Air Forces Association. This Privacy Policy sets out the ways that RAFATRAD uses and processes personal data collected from its website users ("Users"). This Privacy Policy only relates to personal data collected by RAFATRAD. Any personal data collected by RAFATRAD is used in accordance with the principles of the Data Protection Act 1998.

This Privacy Policy does not apply to personal data provided to RAFATRAD by any other means or via any other website.

### 2.0 Information Collected

RAFATRAD collects information from visitors to this website every time a Consumer emails their details. Additionally, RAFATRAD collects information about the transactions Users undertake through this site, including details of payment cards used.

RAFATRAD does not use Cookies on this website.

### 3.0 Use of Personal Data

RAFATRAD processes personal information collected by this site for the purposes of dealing with your enquiries and requests, and processing the User's orders.

### 4.0 How We Protect Your Personal Information

RAFATRAD adopts appropriate data collection, storage and processing practices and security measures to protect against unauthorised access, alteration, disclosure or destruction of Users' personal information, username, password, transaction information and data stored on its system.

Sensitive and private data exchange between the website and its Consumers happens over a SSL secured communication channel and is encrypted and protected with digital signatures. RAFATRAD'S website is also in compliance with PCI vulnerability standards in order to create as secure an environment as possible for Consumers.

### 5.0 Marketing

RAFATRAD may from time to time send you catalogues via mail or e-mail to advise of new products, special offers or information about the work of the RAF Association but will not provide details to any third parties for marketing purposes. If you do not wish to be included in the mailings then you must advise us in writing to the above address or by e-mail [info@rafatrad.co.uk](mailto:info@rafatrad.co.uk) so that your data can be excluded.

### 6.0 Disclosures

RAFATRAD will not share its Users' data with third parties except as required to do so by government bodies and law enforcement agents.

### 7.0 Other Websites

RAFATRAD's website may contain links to other websites that are outside of its control and are not covered by this Privacy Policy. If a User accesses other sites using the links provided, the operators of those sites may collect information from you that will be used by them in accordance with their privacy policies, which may differ from the Privacy Policy of RAFATRAD.

### 8.0 Subject Access Requests

Users have the right to ask RAFATRAD, in writing, for a copy of all the personal data held about them upon payment of a £10 fee ("subject access request") and to request that RAFATRAD correct any inaccuracies in that information. RAFATRAD can be contacted at [info@rafatrad.co.uk](mailto:info@rafatrad.co.uk) or by post to the address shown above.

### 9.0 Notification of Changes

RAFATRAD has the discretion to update this Privacy Policy at any time. When it does, it will revise the updated date at the bottom of this page. Users are encouraged to frequently check this page for any changes to stay informed about how RAFATRAD is helping to protect the personal information it collects. Users acknowledge and agree that it is their responsibility to review this Privacy Policy periodically and remain aware of the modifications.

### 10.0 Your Acceptance of these Terms

By using this website, the User impliedly consents to this policy and continued use of the website following the posting of changes to this policy will be deemed as acceptance of those changes.

### 11.0 Contacting Us

RAFATRAD takes the confidentiality of personal data seriously. Please contact RAFATRAD on (UK) 01892600191 if you have any questions or comments on this Privacy Policy, the practices of this website or your dealings with this website. Alternatively you can contact us at: [info@rafatrad.co.uk](mailto:info@rafatrad.co.uk)

